

HELPING TO INTERNET-ENABLE YOUR CONTROL SYSTEM



COACTIVE

Services Group



SELECTING COACTIVE PRODUCTS

is a smart first step in building a control system that leverages Internet technologies and gives you a competitive advantage. But innovative products are only one benefit of working with Coactive. The Coactive Services Group gives you access to the acknowledged experts in control network connectivity to help you make the most of what Coactive products can bring to your system. Coactive's products extend control and IT systems into what can be unfamiliar territory, bringing challenges along with exciting new functionalities. Coactive's Services Group is dedicated to helping you integrate our products in the most effective way, and to customizing Coactive products to meet your specific system requirements.



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HELPING TO INTEGRATE COACTIVE PRODUCTS INTO YOUR SYSTEM

Coactive's products lie at a critical intersection between several system components, including:

- Sensors, actuators, controllers, and other control devices or nodes
- Ethernet hubs, IP routers, and other IT networking equipment
- Management and HMI applications, web servers, databases, and other software

Successfully integrating Coactive products into your system involves considering each of these components. To truly gain the benefits of the new communications potential between these subsystems, it is necessary to ensure that they are aware of each other and are properly configured to interact in the optimum way in their new converged environment. Coactive has pioneered the products that enable this convergence, and the Coactive Services Group offers you system architecture and design consulting grounded in the many years of experience Coactive has gained in addressing these systems.

CUSTOMIZING COACTIVE PRODUCTS TO MEET YOUR SPECIFIC REQUIREMENTS

While Coactive's standard products are designed to meet the connectivity needs of a wide range of applications "out of the box", some customers have connectivity requirements that require customization. The Coactive Services Group is dedicated to meeting this requirement by creating custom connectivity solutions in ways which include:

- Client-side development of software components using technologies such as Java, ActiveX, CORBA, and ODBC to help integrate the wealth of new control information into IT systems, and to help create entirely new control system capabilities such as Web interfaces.
- Revisions to Coactive embedded product hardware or firmware to provide alternate or enhanced functionalities such as non-standard channel types, system-specific management features, and special logging or control capabilities.

TECHNOLOGY AND INDUSTRY EXPERTISE TO MAKE YOUR SYSTEM A SUCCESS

The Coactive Services Group offers expertise based on its in-depth knowledge of Coactive products, key related technologies including LonWorks and Internet Protocol, and vertical markets including building controls and utility systems. As the leader in control network to IP connectivity, Coactive has the experience to provide complete or supplemental assistance to our valued customers.

Coactive is dedicated to working with you to make your system a success. Each project is budgeted, with pricing based on either a fixed price or time and materials contract. Project management is maintained within Coactive, and the development environment includes Coactive coding standards, source code control systems, and off-site source code archiving. Coactive's Services Group is available throughout your system's life cycle, accountable for results, and committed to working together to help your enterprise meet its goals.

Coactive Networks. Connecting Networks to the Real World.

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